



Date: 22/04/2022

## **Statement in response to the press article**

May I refer to the article from Today Online article titled “Condo Security Guard posed as policeman to extort \$10,000 from visitor, gets jail and caning” dated 21 April 2022.

As we are the security agency that used to employ the security officer, we would like to state sincerely our thoughts and the lesson that we have learnt. The intent is to reassure the public that we are a responsible agency and have complied fully with the regulations as required by the licensing authority.

The convicted security officer (Subject) was our employee since 13 Sep 2019.

During the course of his employment, he was holding a valid work permit issued by the Ministry of Manpower.

As required by the nature of his work, he is also holding a valid security license issued by the Police Licensing Regulatory Department. As Subject is a Malaysian, one of the criteria of issuance of security licenses is the need to produce Certificate of Good Conduct and this was abided by.

In addition to the above, he met all the training criteria before he can be deployed.

As a responsible security agency, we are fully aware that the above measures are not foolproof to eradicate such criminal acts. Hence, my teams put their ears closely to the ground so as to detect and weed out any of such potential misbehaviour.

The feedback we gathered does not reveal anything untoward about his behaviour that requires further attention.

We had fully cooperated with the authority since receiving a call from an Investigation Officer in October 2021. Obviously, due to the nature of this case, we were not privy to any information nor have any inkling about the nature of the case.

When Subject was charged on 21 February 22, we took the decisive action to terminate his services.

We unequivocally condemn any acts of corruption, extortion or impersonation of authority. We will learn from this and will strengthen our feedback channels and re-double our efforts so as to serve our clients better.

Yours sincerely,

James Soh  
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